

3007 Tilden Street, N.W. Pod 3N Washington, DC 20008 P: 855-798-4244 MedStarFamilyChoiceDC.com

DISTRICT OF COLUMBIA

July 1, 2022

## <u>PROVIDER ALERT</u>: UPDATE TO THE MEDSTAR FAMILY CHOICE-DC (MFC-DC) MEDICATION PRIOR AUTHORIZATION FORM

MFC-DC has an updated medication request form for medications that require a prior authorization and for non-formulary medications.

All requests must be accompanied by medical records to support the request. Effective July 1, 2022, MFC-DC must render a decision within 24 hours. If medical records are incomplete, the request is subject to denial.

Prior Authorization/Non-Formulary Medication Request Forms are available on the MFC-DC Website at <u>MedStarFamilyChoiceDC.com/providers/pharmacy</u>.

For questions concerning this Provider Alert, please contact the MFC-DC Provider Relations department, Monday through Friday, 8 a.m. to 5:30 pm. Phone: **855-798-4244, Option 2** Email: mfcdc-providerrelations@medstar.net

It's how we treat people.