

3007 Tilden Street, NW POD 3N Washington, DC 20008 855-798-4244 **MedStarFamilyChoiceDC.com** 

February 26, 2024

## PROVIDER ALERT: IMPORTANT MESSAGE CONCERNING CHANGE HEALTHCARE

Change Healthcare is experiencing connectivity issues related to a security issue. They are working to address the matter. Currently, there is no ETA on the resolution. For more information and status updates, please go to:

https://status.changehealthcare.com/incidents/hqpjz25fn3n7

For questions concerning this Provider Alert, please contact the MFC-DC Provider Customer Service Department, Monday through Friday, 8 a.m. to 5:30 p.m. Phone: 800-261-3371 or Email: <a href="mailto:mfcdc-providerrelations@medstar.net">mfcdc-providerrelations@medstar.net</a>

