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# PROVIDER ALERT: Sandata Electronic Verification of Visits (PT/OT/SPL/PDN) REQUIREMENT EFFECTIVE JUNE 1, 2023

This provider alert is to notify all Home Health Agencies of the requirement to verify visits electronically through Sandata Technologies for Physical Therapy ("PT"), Occupational Therapy ("OT"), Speech Language Pathology ("SLP"), and Private Duty Nursing ("PDN"") services beginning June 1, 2023.

Effective June 1, 2023, Sandata Electronic Verification Visits ("EVV") will capture caregiver activity for PT, OT, SLP, and PDN services rendered by Home Health Agencies to individuals enrolled with DC Health Families, Immigrant Children's Program, and DC Healthcare Alliance\*. MedStar Family Choice-District of Columbia (MFC-DC) has been working closely with the Department of Healthcare Finance ("DHCF") and Sandata to implement the inclusion of PT, OT, SLP and PDN Services in the EVV process.

Note: \*DC Healthcare Alliance enrollees do not have coverage for Private Duty Nursing services.

#### Home Health Agencies must be enrolled with Sandata Technologies EVV System; and

- Confirm enrollee's eligibility for dates of service;
- Complete the MFC-DC non-Pharmacy Prior Authorization (PA) form for all PT, OT, SLP, and PDN services (be sure to include modifiers TD or TE for Private Duty Nursing HCPCS code T1000 to distinguish between an RN or LPN providing services to enrollees);
- Submit the fully completed PA request form via fax to MFC-DC at 202-243-6307;
- Submit all applicable clinical information with the PA request to MFC-DC;
- Secure authorization from MFC-DC;
- Verify PT, OT, SLP, and PDN Services through EVV prior to claims submission; and
- Submit fully completed UB04 or its electronic equivalent with the correct Type of Bill (TOB) and Revenue Code/HCPCS, and Units based upon HCPCS description.

#### Billing Requirements for PT, OT, SLP, & PDN Services:

- Home Health Agencies must submit claims for PT, OT, SLP, and PDN, services using a UB04 form or its electronic equivalent 837(I).
- Revenue codes and HCPCS codes must be submitted on all claims in order to be reimbursed.
  Services submitted without a Revenue code/HCPCS code combination will deny.
- When billing units for each claim line, bill units are based on the HCPCS code description.
- MFC-DC follows DHCF unit maximum as identified on DHCF Medicaid Fee Schedule. If units submitted are more than the unit max allowed, the claim line will deny.

#### HCPCS Code/Revenue Code combination to bill for PT, OT, SLP, PDN, Services:

Revenue Code	HCPCS Code	Mod	Service Description	Prior Authorization Required
0559	T1000	TD	Private Duty Visit RN	Required
0559	T1000	TE	Private Duty Visit LPN	Required



Revenue Code	HCPCS Code	Mod	Service Description	Prior Authorization Required
0420	G0151		Physical Therapy – General	Required
0430	G0152		Occupational Therapy - General	Required
0440	G0153		Speech-Language Pathology - General	Required
0570	T1004		Home Health Aide – Hourly Charge	Required

### Type of Bill (TOB) codes to bill for PT, OT, SLP, PDN Home Health Services:

MFC-DC requires Home Health Agencies to bill using the appropriate Type of Bill (TOB) code listed in the below table.

TOB	Description			
321	Admit to Discharge			
322	Interim bill-first claim			
323	Interim bill-continuing claim			
324	Interim bill-final			
327	Corrected Claim			

Personal Care Personal Aide ("PCA") requirements and processes have not changed, please continue to submit ePOF's through DHCF's portal (<a href="https://dhcf.dc.gov/node/1038702">https://dhcf.dc.gov/node/1038702</a>). Continue to electronically verify visits through Sandata prior to submitting a claim.

## Note: DC Healthcare Alliance enrollees do not have coverage for PCA services.

All Home Health services, including PCA services require the ordering, referring, and prescribing to "be enrolled as participating providers" with the state Medicaid agency in order for their ordered, referred, and prescribed services to be billable and payable.

If you need additional assistance related to this update, please contact the following:

- Barbara A. LaPlante Manager, Ancillary contracting at 410-801-5981 or via email at <u>Barbara.A.LaPlante@medstar.net</u>; or
- Stephanie Thayer-Thompson Director, Ancillary Contracting at **410-933-3040** or via email at stephanie.n.thayer@medstar.net.