

<b>Do You Need a Referral?</b>		
<b>Type of Visit</b>	<b>Referral Yes/No</b>	<b>If yes, how?</b>
Emergency Room	No	
Any visit to your PCP	No	
Any visit to your OB/GYN	No	
Any visit to your dentist	No	
Any visit to your eye doctor	No	
Mental Health Services	No	
Substance Abuse	No	
Specialist	Yes	Obtain a referral from your PCP
Urgent Care Centers	No	

<b>List of Services Requiring Approval Before Receiving (Prior Authorization)</b>
<b>How to Obtain:</b> Your PCP will obtain prior authorization from MFC Care Management for these services. This list of services is not meant to be all inclusive. Please contact Member Services at 1-888-404-3549 with any questions.
Ambulance/Wheelchair Van Transportation except for hospital to hospital transfers
Ambulatory Surgery by an out of network doctor/facility
Audiology (hearing) Services-Cochlear Implant Devices and some replacement components. All hearing aids and all auditory rehabilitation.
Bariatric Surgery Program, including outpatient surgeries
Cardiac Rehabilitation
Chiropractic Services –Adult (Not a covered benefit)
Chiropractic Services – Children (authorization required for more than 10 visits)
Cosmetic Procedures (Not a covered benefit)
Diabetes and Nutritional Counseling – after the first 3 visits with an in-network provider
Durable Medical Equipment (DME) required for more than \$1,000.00)
Elective Admissions
Erectile Dysfunction Procedures
Select eye procedures and surgeries
Foot orthotics, custom shoes, diabetic orthotics or shoes and CAM Walking Boot
Genetic Testing
Heart Failure Clinics
Home Health after 6 visits with an in-network provider
Hospice Care
Hyperbaric Oxygen
Infusion/Injectables
Insulin Pumps or Continuous Glucose Monitors
Investigational Surgery
Mount Washington Pediatric Hospital Services ( Weigh Smart Program/Outpatient Feeding Program)
Neuro-psychological testing
Braces and Splints that cost over \$500
Out of Network Services of any kind
Pain Injections- Epidural (cervical and lumbar), Facet blocks and Rhizotomies
Pre-Transplant Testing
Prosthetics
Private Duty Nursing
Pulmonary Rehabilitation
Rehabilitation Services (PT/OT/ST) >30 visits
Skilled Nursing Facility Care
Soft Supplies that cost over \$750.00
Transplants