

5233 King Avenue, Suite 400 Baltimore, MD 21237 P 800-905-1722 F 410-933-3077 MedStarFamilyChoice.com

MedStar Family Choice

Maryland Members Only

Important COVID-19 Utilization Management Update

February 25, 2022

In our effort to ease the administrative burden and support ongoing quality care to our members, MFC made several temporary updates to our utilization management requirements. These updates went into effect on December 28, 2021 with a plan to re-evaluate on February 15, 2022. At that time, we recognized the continued burden of COVID and the Omicron variant and made the decision to extend the relaxation of UM rules through the end of February for our Maryland MedStar Family Choice members. This extension was in support of you, our valued provider community,

While we understand that COVID remains with us, we are grateful for the positive trends we are currently experiencing.

As we continue to see positive overall COVID trends, MFC will be returning to normal UM requirements, beginning March 15, 2022. Authorization rules may be found on our website at medstarfamilychoice.com.

MedStar Family Choice extends our sincere appreciation to our healthcare providers on the front line as well as our healthcare partners who continue to provide untiring care for our members.

