

Do You Need a Referral?		
Type of Visit	Referral Yes/No	If yes, how?
Emergency Room	No	
Any visit to your PCP	No	
Any visit to your OB/GYN	No	
Any visit to your dentist	No	
Any visit to your eye doctor	No	
Mental Health Services	No	
Substance Abuse	No	
Specialist	Yes	Obtain a referral from your PCP
Urgent Care Centers	No	

List of Services Requiring Approval Before Receiving (Prior Authorization)

How to Obtain: Your PCP will obtain prior authorization from MFC Care Management for these services. This list of services is not meant to be all inclusive. Please contact Member Services at 1-888-404-3549 with any questions.

Ambulance/Wheelchair Van Transportation except for hospital-to-hospital transfers

Ambulatory Surgery by an out of network doctor/facility

Audiology (hearing) Services-Cochlear Implant Devices and some replacement components. All hearing aids and all auditory rehabilitation.

Bariatric Surgery Program, including outpatient surgeries

Cardiac Rehabilitation

Chiropractic Services -Adult (Not a covered benefit)

Chiropractic Services - Children (authorization required for more than 10 visits)

Cosmetic Procedures (Not a covered benefit)

Diabetes and Nutritional Counseling – after the first 3 visits with an in-network provider

Durable Medical Equipment (DME) required for more than \$1,000.00)

Elective Admissions

Erectile Dysfunction Procedures

Select eye procedures and surgeries

Foot orthotics, custom shoes, diabetic orthotics or shoes and CAM Walking Boot

Genetic Testing

Gender Reassignment Surgery

Heart Failure Clinics

High-Cost Medications

Home Health after 6 visits with an in-network provider

Home Visiting Services- service is to support health outcomes through pregnancy and up to the child's 3rd birthday. First 30 visits no auth, then will authorize in increments of 10 visits thereafter.

Hospice Care

Hyperbaric Oxygen

Infusion/Injectables

Insulin Pumps or Continuous Glucose Monitors

Investigational Surgery

Mount Washington Pediatric Hospital Services (Weigh Smart® Program/Outpatient Feeding Program)

Neuro-psychological testing

List of Services Requiring Approval Before Receiving (Prior Authorization)

Braces and Splints that cost over \$500

Out of Network Services of any kind

Pre-Transplant Testing

Prosthetics

Private Duty Nursing

Pulmonary Rehabilitation

Rehabilitation Services (PT/OT/ST) > 30 visits for members 21 years old and over. For members <21 this benefit is covered by the State of Maryland.

Skilled Nursing Facility Care

Soft Supplies that cost over \$750.00

Spinal Cord Stimulators, Vagus Nerve Stimulators, Sacral Nerve Stimulators and Peripheral Nerve Stimulators trial and implantation

Transplants

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